

# OLIS 2023 Autumn

■ Seminar Theme : Practical Business Operation of Life Insurance Company

■ Program :

| Date             | Time        | Agenda/Lecture                             |
|------------------|-------------|--------------------------------------------|
| Oct. 19<br>(Thu) | 9:00—9:20   | Opening Ceremony                           |
|                  | 9:30—12:00  | New Business Operation                     |
|                  | 13:30—16:00 | Underwriting                               |
| Oct. 20<br>(Fri) | 9:00—11:30  | Claim Payment Administration • Examination |
|                  | 13:00—16:00 | Participants' Presentation ①               |
| Oct. 23<br>(Mon) | 9:00—11:30  | Call Center Operation                      |
|                  | 13:00—13:30 | Magic of Life Insurance                    |
|                  | 13:45—16:15 | Customer Service                           |
| Oct. 24<br>(Tue) | 9:00—11:30  | Product Development                        |
|                  | 13:00—16:00 | Participants' Presentation ②               |
|                  | 16:15—16:45 | Closing Ceremony                           |

※ This seminar program is subject to change without prior notice

